

2012 TERMS & CONDITIONS

These terms and conditions have been set to ensure that everyone staying here has a safe and pleasant stay! If you have any concerns about this information—please contact the office.

- **BOOKING**—advance bookings are recommended to avoid disappointment. You can make an enquiry via the web-site or by telephone. A completed booking form and deposit will secure your booking—booking forms can be found on the web-site—either print out and post it to us with a cheque deposit or complete and return online then pay the deposit via the paypal option (N.B. this will attract additional transaction charges). The deposit is as follows :- 1 x nightly rate for 1 or 2 nights stay—2 x nightly rate for up to 1 week & Bank Holiday weekends—3 x nightly rate for up to 2 weeks e.g. caravan/motor-home for a weekend booking in standard rate = £26—caravan/motor-home for a bank holiday weekend is 2 x £30 = £60—a weekly booking in August for a 4 man sized tent is 2 x £25 = £50 etc etc. The deposit is non-refundable however will be deducted from the total cost of your stay. There is a 4 night minimum stay on Bank Holiday weekends (apart from the May Day weekend 4th-7th May which is 3 night minimum) and only weekly bookings Saturday to Saturday are available in the July/August school holidays apart from the small camping pitches which are also available Friday to Monday or Monday to Friday. Pitches are available from 2pm on the first day of your stay and should be vacated by 11am on your final day (unless by prior arrangement). Please report to the office upon arrival—this is usually manned from 9am to 6pm (please contact us to confirm your arrival time if it is not during these times). Please note that the office can be contacted 24 hours a day / 7 days a week however we would respectfully ask that the office hours are adhered to unless in the case of an emergency.
- **CHILDREN/OLDER KIDS**—are most welcome here—please remember that it is the **parents responsibility to supervise them at all times**. There is a dedicated area for children and older kids located at the top of the smaller field where they can play together in day-light hours only (however parents should not leave their children here un-attended). The shower block area must not be used as a play-ground and whilst bikes/scooters etc are allowed on site—they must not be used around the shower block area or at the main entrance where they are a hazard to vehicles entering or leaving the site. If children are playing by their own caravan or tent then they should be supervised so as not to cause nuisance to other site users.
- **DOGS**—are welcome provided that they are **kept quiet, under control** and on a lead at all times. Dogs should NOT be left on site unattended at any time, dogs should not be walked around the site and they are not permitted in the shower block area. Any dog fouling should be removed and disposed of immediately.
- **FACILITIES**—such as the shower block, pot-washing area and laundrette have been provided for your convenience—please leave them tidy and in the same condition that you would expect to find them. Loose ice blocks may be stored in the freezer but please mark them with your name and only 2 blocks per family.
- **FIRE**—Open fires are not allowed—bbq's may be used provided that they are not placed directly on to the grass—bbq stands are available upon request. Fire extinguishers are positioned around the site in the case of a fire—(please see fire safety instructions attached to the extinguisher)—please ensure they are not tampered with and any used extinguishers should be immediately reported to the site office.
- **GROUND-SHEETS**—placed directly onto the grass should be made of a breathable fabric—please note that the site owners reserve the right to refuse plastic ground-sheets.
- **PITCH SPACING**—each caravan plus awning space, or motorhome, or tent should be at least 3 metres (10') away from any other unit—vehicles must not be parked (nor tents/gazebo's positioned) within this space. Vehicles should be parked road-side—not at the side of the unit—one vehicle per pitch—additional parking is available upon request. Boat/Jet Ski parking is not allowed on the site—temporary access to your pitch is allowed for loading/unloading purposes only.
- **PRIVACY**—of other site users should be considered—this is a family site and therefore noise levels should be reduced after 11 pm. The site owners regularly check this and failure to comply may result in termination of your stay.
- **RECYCLING**—bins are provided for glass bottles, cans, plastics, paper, cardboard etc—please use these to keep our environment **green**! Please rinse dirty containers before placing in the recycling bins.
- **REFUNDS**—will not be given. You must pay for the dates as specified on your booking form.
- **SITE SECURITY**—the gates to both fields are often closed at 11pm—they are never locked however vehicles should not enter the site after this time—they may be parked over-night in front of the office (please do not block the access road to the site) . The main lights in the shower block are switched off at 11pm however night-lights are in operation throughout the night.
- **SPEED LIMIT**—please adhere to the **5 mph speed limit** in force. (This applies to all traffic— including cyclists !!).
- **WASTE**—a yellow skip is located at the entrance to the larger field—this should be used for household rubbish only (items such as batteries, bbq's and other hazardous waste must not be thrown into the skip). No loose rubbish please—make sure your bags are tightly secured.
- **WATER**—taps are positioned around both fields—the water supply is metered so please refrain from using hose-pipes and ensure the taps are closed after use.
- **YOUR PROPERTY**—is left on site at your own risk—the site owners can not be held responsible for any damage caused to your property whilst on site.