

TERMS & CONDITIONS

These terms and conditions have been set to ensure that everyone staying here has a safe and pleasant stay! If you have any concerns about this information—please contact the office.

- **BOOKING**—advance bookings are recommended to avoid disappointment. You can make an enquiry via the web-site or by telephone. A completed booking form and cheque deposit will secure your booking (£25 for 1/2 night—£50 for up to 1 week or £75 for up to 2 weeks). This deposit is non-refundable however will be deducted from the total cost of your stay. There is a 2 night minimum stay on Bank Holiday weekends and only weekly bookings Saturday to Saturday are available in the July/August school holidays. Pitches are available from 2pm on the first day of your stay and should be vacated by 11am on your final day (unless by prior arrangement). Please report to the office upon arrival—this is usually manned from 9am to 6pm (please contact us to confirm your arrival time if it is not during these times). Please note that the office can be contacted 24 hours a day / 7 days a week however we would respectfully ask that the office hours are adhered to unless in the case of an emergency.
- **PITCH SPACING**—each caravan plus awning space, or motorhome, or tent should be at least 3 metres (10') away from any other unit—vehicles must not be parked (nor tents/gazebo's positioned) within this space. Vehicles should be parked road-side—not at the side of the unit—one vehicle per pitch—additional parking is available upon request. Boat/Jet Ski parking is not allowed on the site—temporary access to your pitch is allowed for loading/unloading purposes only.
- **FIRE**—Open fires are not allowed—bbq's may be used provided that they are not placed directly on to the grass—bbq stands are available upon request. Fire extinguishers are positioned around the site in the case of a fire—(please see fire safety instructions attached to the extinguisher)—please ensure they are not tampered with and any used extinguishers should be immediately reported to the site office.
- **WATER**—taps are positioned around both fields—the water supply is metered so please refrain from using hose-pipes and ensure the taps are closed after use.
- **WASTE**—skips are provided at the entrance to both fields—these should be used for household rubbish only (items such as batteries, bbq's, other hazardous waste and large items must not be thrown into the skips). No loose rubbish please—bags should be tightly secured.
- **RECYCLING**—bins are provided for glass bottles, cans, plastics, paper, cardboard etc—please use these to keep our environment **green**! Please rinse dirty containers before placing in the recycling bins.
- **GROUND-SHEETS**—placed directly onto the grass should be made of a breathable fabric—please note that the site owners reserve the right to refuse plastic ground-sheets.
- **CHILDREN/OLDER KIDS**—are most welcome here—please remember that it is the parents responsibility to supervise them at all times. "Kidszone" is located at the top of the field near the main entrance—this is a dedicated area for children and older kids including an outdoor play area (to be used in day-light hours only) and an indoor games room (open until 11pm or at the site owners discretion). Please ensure that any ball games are controlled so as not to cause nuisance to others.
- **PRIVACY**—of other site users should be considered—this is a family site and therefore noise levels should be reduced after 11 pm.
- **SITE SECURITY**—the gates to both fields are often closed (never locked) at 11pm. Vehicles should not enter the site after this time. The main lights in the shower block are switched off at 11pm however night-lights are in operation throughout the night.
- **SPEED LIMIT**—please adhere to the **5 mph speed limit** in force. (This applies to all traffic— including cyclists !!).
- **DOGS**—are welcome provided that they are kept under control and on a lead at all times. Dogs should NOT be walked around the site and they are NOT permitted in the shower block/kitchen area. Any dog fouling should be removed and disposed of immediately.
- **YOUR PROPERTY**—is left on site at your own risk—the site owners can not be held responsible for any damage caused to your property whilst on site.
- **FACILITIES**—have been provided for your convenience—please leave them tidy and in the same condition that you would expect to find them. Loose ice blocks may be stored in the freezer but please mark them with your name and only 2 blocks per family.